

Supporting People Older Persons' Strategy Sub Group
7th August 2009 at 11am
The Ballroom, Oldway Mansion

MINUTES

Attendees:	BA (Chair), GG Teachers Housing Association, J Client User, HS Folks at Home , MO Westcountry Housing Association, M Client User, LB Riviera Housing Trust
Apologies:	JB Head of Commissioning - Community Services, RC Director – Age Concern & Help the Aged
Minutes:	LG Personal Assistant to JB

Agenda Items/ Actions	Detail of minutes and subject of Actions	Actions By Whom	Actions Timings
	<p><u>Minutes of last meeting discussed</u></p> <p>The minutes were signed off and agreed as follows:- BA and HT (now HH) went to Somerset Action Learning Centres – changed to BA and HT (now HH) went to Somerset Active Living Centres.</p> <p>Item 2 - Action Points BA attended the Personalisation seminar. NB is the lead on Personalisation but there are still a lot of questions to be answered. For example, how we match up and how it affects criteria for extra care housing. BA said that there was nothing concrete to report at the moment but a number of away days have been arranged. NB has arranged for a consultant to come to Bay House and explain experiences of how Personalisation has been handled in other areas. BA invited interest and involvement in this. LB said it may be personal choice for someone to go into extra care but then establish the business side of things, i.e. funding afterwards. People will need to sign up to their choice or stay in own home and have package of care there.</p> <p>Occupational Therapists (OTs) – BA asked J whether he had received OT help yet. J replied that he recognised that he was a non-priority case. BA said she would investigate to find out the reason for the delay, as it was thought to be only an 8 week waiting list. LB said this was not her experience of the situation. If there is an issue around pressure of work we need to know so that we can find an alternative solution, e.g. place contract with private OTs. HS had made enquiries and was told that they were still working on May's referrals, which would make it a 3 month waiting list. Action: BA to make enquiries and report back to next meeting.</p> <p>Individual Budgets (IB) – BA said that there aren't any pilots</p>	BA	Next Meeting

	<p>available yet, but they were in the process of being developed. BA suggested that If anyone wants an IB, they should approach their support worker initially. The delay was due to the administration being finalised. BA informed the group that JG would be working with the Supporting People team, 3 days a week (she has a direct payments background).</p> <p>Community Hubs – HH wrote a paper around the complete reorganisation of day services, which she presented to the Management Team and they have agreed it in principle. HH was developing this further and project teams would be formed to take this forward. Invitations will be sent out inviting participation and seeking views. BA and HH attended Somerset Active Living Centres and were very impressed. There will be day centres for people with higher levels of need.</p> <p>Finance & monitoring – still awaiting Supporting People figures which should be out at end of September.</p> <p>Devon Home Choice are holding their next meeting week commencing 10th August. LS will be attending and the scheme will be going live on December 9th.</p> <p>QAF – BA will raise this at the Providers meeting to see if any actions need to be taken.</p>		
3.	<p>Bids for non recurrent funding bids – BA reported back to the group that none of our bids were prioritised to go forward to the Commissioning Body.</p> <p>Our first proposal, Paignton Day Centre bid was not prioritised. BA is looking at alternative ways to take this forward.</p> <p>Second proposal - Action learning set bid. BA is arranging a day on 1st October (Older Persons Day) in the Devonshire Suite at the Grand Hotel. She presented a paper which was approved and she will be hosting a caravan on Paignton Green on Saturday, 15 August to seek people’s views and answer their questions. This will be part of Paignton Regatta week and there will be two subsequent dates for a caravan one at Torquay and one at Brixham. HH has already held two focus groups at Kenneth Court and will be meeting with the engagement team at the Council. HH and BA will be devising a survey and sending out to various groups including Torbay Voice, Older Persons Partnership Board. and Susanne Lang’s diversity groups. It will be looking at questions asked in the Government’s Green Paper as well. BA invited suggestions for a good name for the day to be held on the 1 October and also for a good name for the community hubs, which will clearly describe what we mean by the term community hubs. One suggestion already received for the community hubs is “People 4 People”. BA would welcome any other ideas.</p>	ALL	

	<p>The third proposal asking for £30K as a pot to develop services to work towards the common goals of the group didn't go through either, but two others to do with Individual Budgets did go forward and OP will be able to use that as well.</p>		
4.	Community Hubs See above		
5.	<p>Terms of reference This was worked through at our last meeting on 5 June. JB and BA will meet to finalise and report back to group.</p> <p>Membership – LG will send out an invitation letter asking for those who are interested in joining the group to contact her.</p>	BA / LG	
6.	<p>Consultation on the green paper BA agreed to send out an easy-read version (still 136 pages). She explained that the Government don't know how they are going to fund social care in the future with the large numbers of people who will need care. BA stated that Andy Burnham (Department of Health) looked back to the Beveridge Report, at that time for every one person who was going to need social care, pension etc, 9 people in active employment and paying into the system. At the moment only 2 in active employment and in the next 15 years that will turn round 2 needing care and 1 working. No pot of money for the future. The Green Paper is a discussion paper outlining three options:–</p> <p>1st option - at retirement age one would be asked to pay a finite amount of money. This could be in the form of a lump sum or could be charged to one's estate. It will be a finite amount and one could still hold on to some of their cumulative effects and it would not be an on-going drain.</p> <p>2nd option would be done through insurance, which would be taken out as you near retirement age and would cover the cost of healthcare for the rest of your life. It would possibly be a Government insurance system.</p> <p>3rd option is a comprehensive option where everybody pays the same amount and still gets care. Average out the amount of care it will cost.</p> <p>Government has asked for responses by November 2009 from Councils, Housing Associations etc for consultation.</p>		
7.	<p>Older Persons day event The confirmed, key note speaker will be Professor George Giarchi, who is a professor in adult social care, and is 78 yrs old and still working at Plymouth University. More information can be found on</p>		

	<p>the DH care networks website. The event has been booked for about 250 people. Some kind of ticket event. First come first served. BA has set up some meetings as a result of commissioner/provider meeting held on Wednesday morning. There will be a Providers day on 18 August 2009 regarding how to go forward and how we work in the future and a further meeting on Wednesday, 26 August for interested parties, which will be held at Somerset Care at Home's offices, at Parkfield House, Teignmouth Road, Torquay, in the training room, hosted by Tracy Uddin. There is on-road parking.</p> <p>Action : BA will be sending out invitation letters. Other dates being considered are 14 Sept and 29 Sept at 2-5pm at Somerset Care at Home's office.</p> <p>Action: BA to find out how much space for stalls at the Grand. The Devonshire suite has been booked in theatre format. Teas and coffees will be served in the lounge, lunch in the restaurant and tea and scones will be provided in the afternoon, with a jazz band playing.</p>	<p>BA</p> <p>BA</p>	
<p>8.</p>	<p>Revision of commissioning strategy for older people BA said we will be holding a one day event and inviting input into this. It also ties in with other work that we are doing. We will be looking at all of the services right across the board, including housing and enabling people. We need to obtain people's views on developing this new strategy. If you would like to be involved but need transport to get there, please let BA know. This event has been agreed in principle.</p> <p>MO asked about another date for the commissioner/provider meeting. He said that the next action learning set has been deferred until October. BA said that she had not actually set another date yet and asked for the group to let her know available dates.</p> <p>JB's presentations on the Commissioning Cycle and TCS were deferred until the next meeting. It was decided that LG would bring forward the next meeting and two dates were suggested - Sept 18th or 25th. LG will email out when rearranged.</p>	<p>ALL</p> <p>ALL</p> <p>LG</p>	
<p>11.</p>	<p>Update on extra care strategy BA is awaiting some information to finalise this. She expressed concern at the lack of affordable homes in the Brixham area and was seeking to address this issue.</p> <p>A bid for developing telecare not just for non recurrent funding but a loan from the Commissioning Body to the Care Trust. £200,000 funding was approved to expand the system and another £47,000 for telehealth for monitoring on-going issues over the phone. This would mean that instead of a district nurse coming out to people's homes, people will self monitor and phone in the results.</p>		

	<p>JH gave BA a press cutting regarding “the introduction of the CM2000 homecare electronic monitoring system”, which has a dedicated phone line so that complaints can be phoned through and dealt with on the spot. BA said she would pass it onto CB. It said that Devon County Council introduced a new electronic home care monitoring system that would provide home care services for people in the Exeter area who will become the first provider to use the cm system in Devon.</p>		
<p>9.</p>	<p>Any Other Business</p> <p>LB told us that they had received central government funding for 700 expatriates from Zimbabwe and the first two have arrived back in the Bay. She said that lots of support was going in to help them settle as they were quite shell-shocked. A guarded approach has been taken, as uncertain of public reaction to these older people not being on waiting lists. It was therefore decided to have no press involvement. LB said that 750 will be coming back into the country, many in the Bay and surrounding areas.</p> <p>JH said that Plymouth Council were taking over empty shops with accommodation above them and was it something that Torbay Council could look at doing? BA said that there was an Empty Homes Agency and all councils have a duty to look at that.</p>		
<p>Next Meeting</p>	<p>18th September at 11:30am-1pm at Pearl Assurance House, 101-107 Union Street, Torquay TQ1 3DW</p>		