

Brixham Town Council

Report No:	13-2020		
Report Type:	Public		
Title:	Stagecoach Bus Route Consultation		
To:	Full Council	Date:	20.02.20
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Purpose of Report

To consider the impact of the proposed reduction in service routes to

Routes Consultation Plan

A full copy of Stagecoach's Route Consultation Plan can be downloaded at:

<https://www.stagecoachbus.com/promos-and-offers/south-west/route-consultation-plan-2020>

Proposed Service Changes for South West 2020

Torbay from 5th April 2020

Route 7/7A Exeter • Newton Abbot

Review of the timetable to improve reliability

Route 12 Newton Abbot • Torquay • Paignton • Brixham

Review of timings to improve reliability. Sunday 20 minute headway reintroduced over summer months. Earlier trips on a Sunday to be introduced to cater for Hospital workers.

Route 23 Paignton • South Devon College

Review of the timetable to improve reliability

Route 31 Torquay • Barton Converted to double deck for the Summer months.

Route 35A/35C 'Torquay Loop'

Harbourside • St.Marychurch • The Willows • Torbay Hospital • Shiphay

Later journeys serving St Marychurch on Friday and Saturday night following success of route N12.

Route 39 Newton Abbot • Exeter

Review of the timetable to improve reliability. Sunday Service diverted to serve Haldon Forest from Easter and discussion about serving race course on race days.

Route 22 St Marychurch • Dawlish Warren

Review of the timetable to improve reliability.

Route 122 Starts for season week commencing 5th April.

From **Sunday 20th September 2020**

Route 13 Kingsteignton • Newton Abbot • The Willows • Paignton • Brixham Proposal to curtail journeys at The Willows. Working with Devon County Council on finalised proposals. Current links covered by other services, such as Newton Abbot and Torquay are served by Route 12 and Dartline 174.

Route 18A Brixham • Kingswear Service withdrawn. Working with Torbay Council over finalised proposals. Summercombe is served by Country Bus Route 15..

Route 122 Finishes for season on 19th September.

Route 88/88A Newton Abbot • Totnes Review of the timetable to improve reliability.

Fox Paignton • Foxhole Review of the timetable to improve reliability

Gold Torquay • Plymouth Review of the timetable to improve reliability.

Route 12 Newton Abbot • Torquay • Paignton • Brixham

Sunday evening frequency reduced to every 30 minutes from 6pm over the Winter.

Route 13 Timetable

Below is a copy of the Stagecoach route 13 timetable which identifies the route it takes. The consultation is to curtail the route at The Willows.

kingsteignton , Newton Abbot • The Willows • Torbay Hospital , Marlton • Paignton • South Devon College • Brixham
 Cuthbert Mayne School • Shiphay • Marlton • Foxhole • Goodrington
 kingsteignton • Newton Abbot • Kingskerswell , Foxhole • South Devon College

13
13C
13D

MONDAYS TO FRIDAYS except Bank Holidays																		
Service No.	13	13	13	13D	13	13	13	13	13	13	13	13C	13	13	13	13	13	13
Kingsteignton Ware Cross				0734				0854	0934	0954	54	1354		1454		1524	1524	1759
Sandygate Five Lanes				0740				0900	0940	1000	00	1400		1500		1530	1530	1805
Kingsteignton Fountain				0744				0904	0944	1004	04	1404		1504		1534	1534	1809
Newton Abbot College																1515		
Newton Abbot Sherborne Rd arr				0752				0912	0952	1012	12	1412		1512		1522	1542	1817
Newton Abbot Sherborne Rd dep	0650	0720	0720	0755				0915	0955	1015	15	1415				1525	1545	1820
Aller Brake Road	0701	0731	0731					0926	1006	1026	26	1426				1531	1556	1831
Kingkerswell Arch	0708	0738	0738	0807				0933	1013	1033	33	1433				1543	1603	1838
The Willows								0940	1020	1040	40	1440					1610	1845
Torbay Hospital Main Entrance	0718	0753	0753					0948	1028	1048	48	1448					1618	1853
Cuthbert Mayne School													1530					
Hele Cross													1533					
Newton Road Asda	0721	0756	0756					0951	1031	1051	51	1451	1535			1551	1621	1856
Torquay Grammar School																	1623	1721
Shiphay Avenue Dairy Hill	0723	0800	0800					0953	1053		53	1453	1538				1625	1858
Marlton Five Lanes	0729	0806	0806					0959	1059		59	1459	1545				1631	1904
Foxhole Rd Coloperative				0814	0814	0821												
Great Parks Road	0734	0818	0818	0825														
Paignton Bus Station arr								1011	1111		11	1511					1643	1916
Paignton Bus Station dep								0915	1015	1115	15	1515		1615			1645	1745
Waterleat Avenue Top								0922	1022	1122	22	1522		1622			1652	1752
Roselands Drive													1558					
South Devon College Long Road arr	0742	0838	0838	0845				0935	1035	1135	35	1535		1635			1705	1805
South Devon College Long Road dep	0745	0840	0840					0940	1040	1140	40	1540		1640			1710	1810
Goodrington Methodist Church													1609					
Davies Avenue Gibson Road	0750	0843	0843					0943	1043	1143	43	1543		1643			1713	1813
Hookhills Hunters Tor Drive	0752	0845	0845					0945	1045	1145	45	1545		1645			1715	1815
Brixham Bank Lane	0803	0856	0859					0956	1056	1156	56	1556		1656			1726	1826

SATURDAYS																		
Service No.	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13
Kingsteignton Ware Cross	0954	1054	1154	1254	1354	1454	1554	1654										
Sandygate Five Lanes	1000	1100	1200	1300	1400	1500	1600	1700										
Kingsteignton Fountain	1004	1104	1204	1304	1404	1504	1604	1704										
Newton Abbot Sherborne Rd arr	1012	1112	1212	1312	1412	1512	1612	1712										
Newton Abbot Sherborne Rd dep	1015	1215		1415	1615	1715												
Aller Brake Road	1026	1226		1426	1626	1726												
Kingkerswell Arch	1033	1233		1433	1633	1733												
The Willows	1040	1240		1440	1640													
Torbay Hospital Main Entrance	1048	1248		1448	1648													
Newton Road Asda	0851	1051	1251	1451	1651	1740												
Shiphay Avenue Dairy Hill	0853	1053	1253	1453	1653													
Marlton Five Lanes	0859	1059	1259	1459	1659													
Paignton Bus Station arr	1115	1315	1515	1715														

During the Christmas and New Year period, timetables are subject to alteration, please refer to the Stagecoach website or Travel Shops for full details.

from 14th April 2019

Codes
 This journey runs on Schooldays
 This journey runs on School Holidays

Route 18a Timetable

Below is a copy of the Stagecoach route 18a timetable which identifies the route it takes. The consultation is to withdraw this route.

Brixham • Higher Brixham • Hill Head • Kingswear 18

Brixham • Higher Brixham • Summercombe • Hill Head • Kingswear 18A

MONDAYS TO SATURDAYS except Bank Holidays														then at these mins past each hour		until						
	18	18	18	18	18	18A	18	18A	18	18	18A		18	18A	18	18A	18	18	DR	DR	DR	DR
Brixham Bank Lane	0655	0735	0755	0815	0836	0905	0936	1005	1036	1136	1205	36	05	1736	1805	1835	1935	2030	2130	2230	2330	
St Marys Square	0658	0738	0758	0818	0840	0909	0940	1009	1040	1140	1209	40	09	1740	1809	1839	1938	↓	↓	↓	↓	
Summercourt Way Shops						0914		1014			1214	14		1814				↓	↓	↓	↓	
Hill Head	0704	0744	0804	0824	0846	0922	0946	1022	1046	1146	1222	46	22	1746	1822	1845	1943	2045	2145	2245	2345	
Kingswear Banjo	0712	0752	0812	0832	0855	0931	0955	1031	1055	1155	1231	55	31	1755	1831	1854	1951	2053	2153	2253	2353	

SUNDAYS AND BANK HOLIDAYS, no service Christmas Day, Boxing Day and New Years Day

	18	18	18	18	then at these mins past each hour	18	18
Brixham Bank Lane	1005	1105	1205	1405	05	1905	
St Marys Square	1008	1108	1208	1408	08	until 1908	
Hill Head	1013	1113	1213	1413	13	1913	
Kingswear Banjo	1021	1121	1221	1421	21	1921	

Kingswear • Hill Head • Higher Brixham • Brixham 18

Kingswear • Hill Head • Summercombe • Higher Brixham • Brixham 18A

MONDAYS TO SATURDAYS except Bank Holidays														then at these mins past each hour		until			
	18	18	18	18A	18	18A	18	18A	18	18	18A		18	18A	18	18A	18	18A	
Kingswear Banjo	0713	0753	0813	0833	0900	0933	1000	1033	1100	1200	1233	00	33	1500	1533				
Hill Head	0719	0759	0819	0839	0906	0939	1006	1039	1106	1206	1239	06	39	1506	1539				
Summercourt Way Shops				0845		0945		1045			1245	45		1545					
St Marys Square	0723	0803	0824	0849	0911	0949	1011	1049	1111	1211	1249	11	49	1511	1549				
Brixham Bank Lane	0731	0811	0833	0858	0920	0958	1020	1058	1120	1220	1258	20	58	1520	1558				

	18	18	18A	18	18A	18	18	18	18	DR	DR	DR	DR
Kingswear Banjo	1600	1608	1633	1700	1733	1810	1833	1900	2000	2100	2200	2300	2400
Hill Head	1606	1614	1639	1706	1739	1816	1839	1906	2006	2106	2206	2306	0006
Summercourt Way Shops			1645		1745					↓	↓	↓	↓
St Marys Square	1611	1619	1649	1711	1749	1821	1844	1911	2011	↓	↓	↓	↓
Brixham Bank Lane	1620	1628	1658	1720	1758	1830	1852	1919	2017	2120	2220	2320	0020

SD Mondays to Fridays during School Terms
SSH Mondays to Fridays during School Holidays and every Saturday
DR Operates Thursday, Friday & Saturday of Dartmouth Regatta week.

During the Christmas and New Year period, timetables are subject to alteration, please refer to the Stagecoach website or Travel Shops for full details.

SUNDAYS AND BANK HOLIDAYS, no service Christmas Day, Boxing Day and New Years Day

	18	18	18	18	then at these mins past each hour	18	18
Kingswear Banjo	1022	1122	1222	1422	22	1922	
Hill Head	1028	1128	1228	1428	28	until 1928	
St Marys Square	1033	1133	1233	1433	33	1933	
Brixham Bank Lane	1039	1139	1239	1439	39	1939	

 low floor easy access buses Low Floor easy-access buses are normally operated on these services

Town Hall Social Media Poll

We are limited in the type of poll that we could put on social media, but wanted to have an idea of the type of support for route 18a. Below is the question asked and the response. Please note, that we cannot guarantee the accuracy of the responses or how often they would use the service.

Do you use the 18a Stagecoach bus, Brixham to Kingswear?

Yes: 227

No: 72

Total Number of Vote: 299

This poll ran for 7 days on the Town Council's Facebook page.

Petition

There is an online petition which states:

Stagecoach South West are currently looking at over hauling the Bus services they offer. This is all well and good, or not, if you live in a city like Plymouth or Exeter. The route options are far more readily available.

BUT WE DO NOT!!

We live in Brixham, we have two "local" stagecoach services, the "18" and the "18A". They provide an hourly service from Brixham to Kingswear. Whilst the 18 service is to be left operating, hopefully, they (stagecoach) are looking to disband the 18A service from September 2020.

As we know, the 18 runs direct to Kingswear. However the 18A does not. It winds its way around Chestnut Drive, past the Mayfield School, (Chestnut Centre) and through Summercourt Way. This is a vital service to all that live here. Whether we are Primary school age, teens, retired or elderly, this service is vital for the community here in Higher Brixham.

The 18A currently operates 10 buses a day on the route, except 11:05. Stagecoach Southwest are looking to disband all services on this route in September 2020. As locals, we must stand up to this and ensure that the service, even a reduced one, is kept operating. A "Non" service is totally unacceptable.

An option to this could be a reduced service on the 18A, not a withdrawn one. Possibly running half the services, but keep it realistic, so onward connections are possible.

or

Operate the 18 service via the 18a route on every other trip. Thus it will continue to provide a service to Higher Brixham residents. Although Summer months will see an increase in passengers and therefore occupancy for locals will be reduced.

These options are still far from adequate, but would result in a connection. In the Holiday season these buses are full with tourists bringing much needed economy into the town. However, this does reduce the space on these services for the locals. The removal of 10 journeys, is without doubt, the worst thing possible.

We find that people staying at Hill Head Caravan Park struggle for places on the bus now during the summer, that's with the 18 and 18A operating. Removing the other service will make the 18 extremely overcrowded and dangerous.

The upgrading of the fleet is needed and would be welcomed here in Brixham. Constant breakdowns and failed services are not good, things happen, but should not be as frequent.

If, as usual, the financial implications are the underlying issue, why not cut back on the 12 service. every ten minutes is fine, if your running at 1/2 to 3/4 capacity each trip. We know and have seen this is not the case. Why not reduce this to every 20 mins? Many a time have I seen two 12's causing absolute mayhem in the town, blocking the one way system. But this is another story.

*The other Issue raised by Stagecoach Southwest was the service 13 from Kingsteignton to Brixham. The proposal is to run the service, but it have it terminate at The Willows. The main thing here is that we **still need to be able** to access the Hospital on this service, as it is the only direct, albeit, slow route to the hospital.*

I have been told that this will be possible still, but I need clarification on whether it will run from Brixham still or only Kingsteignton. Will keep you posted once I have a reply. This is another service used for the SDC and the new shops, The Range etc. Well, you have my thoughts of this rather stupid idea from Stagecoach Southwest.

Recommendation

That Brixham Town Council responds to the consultation:

- Encouraging Stagecoach to make changes to route 18 to include Summercombe residential area currently serviced by 18a.
- Opposing the curtailment of route 13 at The Willows which will increase the difficulty in Brixham residents reaching Torbay Hospital by public transport.