

## Brixham Town Council

<b>Report No:</b>	29-2020		
<b>Report Type:</b>	Public		
<b>Title:</b>	Car Park Management System		
<b>To:</b>	Full Council	<b>Date:</b>	08.10.20
<b>Contact Officer:</b>	Town Clerk	Tracy Hallett	
<b>Contact Details:</b>	info@brixhamtowncouncil.gov.uk	01803 859678	

### Purpose of Report

To consider a car park management system to help control the number of vehicles that park and block entry / exit from the Town Hall car park.

### Background

Since taking over the ownership of the Town Hall, the access lane has been a continuous problem with vehicles parking on it. In the past the Council has used flashpeel stickers, which did not deter parking.

Bollards were then installed. The first set of bollards were continuously knocked down and more robust bollards were purchased, and this has, in general, deterred parking. However, in recent months, there have been continuous problems with vehicles blocking the car park to either collect their post from the sorting office or offload their luggage when visiting a nearby Airbnb.

In addition to this, there is an ongoing problem with the owner of the adjoining lane parking in either an obscure position at the end of the Council lane, or at weekends, parking on their lane, thereby restricting access to the Town Hall car park.

A Right of Easement application is currently with the Solicitors who are liaising with the Land Registry on behalf of the Council. However, if the application is successful, it will not restrict the inappropriate parking that we are currently facing.

Council Officers do give visitors to the Airbnb some leeway. However, they are mindful that this is a fire exit and the area should be kept clear at all times. Council Officers are facing verbal abuse when politely asking visitors to move.

### Car Park Management System

Following research, a company has been found that allows BTC to direct when to issue a parking ticket. It is a self-ticketing service which allows users to control the issue of parking tickets to offending vehicles. There is no charge for this service.

The self-ticketing service is ideal for businesses with a small car park and tickets will be issued at the Council's discretion.

To issue a ticket, a photo will be taken on the company's mobile phone app, the Car Park Management company will issue a ticket and post to the vehicle owner.

By signing up to the service, the company will send BTC signs that have to be erected to ensure there is a legally enforceable controlled parking zone and they will pay £10

compensation for every paid parking ticket. If in the event that no parking tickets are issued in a year, they will charge BTC £20.

**Recommendation**

To proceed with Car Park Management.